Research Network Grant – Swedish Research Links

The aim of this grant is to support the development of long-term research collaboration between Swedish researchers and researchers from low and lower-middle income countries. The grant is announced in the field of Development Research, which is financed through development aid funds provided by the government. Research receiving support must be of relevance to poverty reduction and sustainable development in these countries. Support is given to research in all scientific areas. The Swedish Research Council supports basic research of the highest quality in national competition.

Summary

Type of grant	Research Environment and Research Collaboration funding
Area	Development Research
Focus	Swedish Research Links
Applicant	Individual researcher
Participating researchers	A minimum of one and a maximum of six researchers may be invited to join the application. At least one of these shall be an international project leader
Grant period	1-3 years
Grant amount	Maximum 400 000 SEK per year
Call deadline	4 April 2017 (14.00/2 p.m.)
Publication of grant award decisions	No later than January 2018
Grant period start date	January 2018

Read more about previously awarded grants

Eligibility criteria for grant applications

You must fulfil the requirements set out below to be eligible to apply for the grant. We will carry out checks to ensure that ineligible applications are rejected from further processing.

Focus

The aim of the call for Research Network Grants - Swedish Research Links is to support the development of long-term research collaboration of high scientific quality and to strengthen the exchange of knowledge between Swedish researchers and researchers in low and lower-middle income countries (see information under Collaboration countries). The research plan shall be developed jointly, be based on mutual benefit and include collaboration of equal value. The grant shall also strengthen research of particular relevance to poverty reduction and sustainable development in low and lower-middle income countries. This means that the research should be relevant to the overall objectives of Swedish international aid; namely to create the prerequisites for improved living conditions for people living in poverty and repression, and thereby contribute to equitable and sustainable global development.

The research may aim at both immediate benefits and at generating knowledge that may contribute to the long-term goals of Swedish development collaboration. The call is open for researchers in all scientific fields

and comprises both basic and applied research. The Swedish Research Council encourages research collaboration with a multi- and interdisciplinary approach, as well as collaboration in new and emerging fields of research.

For more information, please refer to the following documents:

Policy Framework for Swedish development cooperation and humanitarian aid (available in Swedish only)

Strategy for research cooperation and research in development cooperation 2015-2021

Collaboration countries

The framework of this grant covers low and lower-middle income countries according to the OECD Development Aid Committee (DAC) list (see the columns *"Least Developed Countries", "Other Low Income Countries"* and *"Lower Middle Income Countries and Territories"* in the document link below).

OECD Development Aid Committee (DAC) list

Applicant

The Research Network Grant is open to individual researchers. You will be the project leader and scientific supervisor of the collaboration project and you must hold a Swedish doctoral degree or an equivalent foreign degree, awarded no later than the deadline of this call. The date of issue will be considered to be the point in time when all the requirements of the degree were fulfilled (for example mandatory courses, the oral public defence of the doctoral thesis and the approved doctoral thesis).

The grant will be administered by a Swedish Higher Education Institution (HEI), or another public organisation in Sweden that fulfils the Swedish Research Council's requirements for administrating organisations. Please note that you will not be able to apply unless your organisation is an approved administrating organisation

If you are awarded funding, you must be employed by the administrating organisation when the grant period begins unless the Swedish Research Council, the administrating organisation or another employer (where applicable) agree otherwise. The employment must equal at least 20 per cent of a full-time equivalent. You do not have to be employed by the administrating organisation when the application is submitted.

Number of applications and previous grants

The eligibility criteria under this section only apply for the applicant and project leader, not for participating researchers.

What grants may I apply for simultaneously from the Swedish Research Council?

You may submit more than one application for Swedish Research Links provided the applications relate to different collaboration partners and countries.

Other restrictions in regard to grants you are eligible to apply for in parallel in the same year are shown in the table below.

Table: Grants that can be applied for in parallel

What eligibility criteria apply to ongoing research grants from the Swedish Research Council?

There are certain restrictions if you are the project leader of a grant already awarded and ongoing with a grant period (disbursement period from the Swedish Research Council) overlapping the grant period of the current grant application. Please note that the period of availability, i.e. the period during which you may

draw on the grant awarded, is generally longer than the grant period. You will find information on the rules that apply to your ongoing grant in the "Approval of terms" that you received from the Swedish Research Council.

If you already hold a position as project leader of an ongoing Swedish Research Links grant where the disbursement period overlaps the grant period of the grant to which this application relates (disbursements made during 2018 as well), you may apply for a new grant with a new collaboration partner in a different country. If you are or have previously been the project leader for a Swedish Research Links grant where the grant period ends in 2017 (disbursements up to and including 2017) or earlier, you may apply for a new grant either with the same collaboration partner, provided that the application concerns a different research idea, or with a new collaboration partner in another country. See the table below for further information on grants that are eligible for holders of ongoing grants.

    Table: Grants eligible for applicants with ongoing grants 📕

Note: If you have been the project leader for previous grants from the Swedish Research Council that have now ended, you will only be able to apply for a new grant if the final financial report for all previous grants were submitted within the stipulated time period. Please contact your administrating organisation if you are unsure whether all your final financial reports have been submitted. If you have been awarded previous projects within Swedish Research Links, a scientific report shall also be submitted for each project completed.

Participating researchers

Your application shall include at least one and up to three co-responsible researchers/international project leaders who must be involved in the planning of the research collaboration and drawing up the application, as well as in the research collaboration as described in the application. International project leaders must hold a doctoral degree or have the equivalent competence, and be affiliated to a university or research institution in a low or lower-middle income country. You may select up to three collaboration countries, and each country must then be represented by a co-responsible researcher/international project leader who is active in the country in question.

Besides the co-responsible researchers/international project leaders, other researchers affiliated to the project may be included as participating researchers, i.e. researchers with a doctoral degree whose scientific merits and competence will be crucial for the implementation of the proposed research activities. The participating researchers do not have to be employed by a Swedish HEI or – as opposed to the international project leaders –affiliated to a research institute in an approved collaboration country. A maximum of six researchers may be invited to participate in the application.

Participating researchers will themselves have to enter the required information into Prisma, and link it to the application. Any other collaboration partners and their roles shall be described in the research plan (see instructions under Research plan below).

Costs and grant funding

The grant may be used to cover costs incurred in connection with international networking and research cooperation activities, such as:

- Research and/or work visits between the collaboration partners
- Joint seminars or workshops aimed at exchanging knowledge and establishing a common research agenda
- Joint publications and other forms of joint information dissemination
- Preparation/planning of research applications to other research funding bodies.

Minor project-related costs (such as minor equipment and consumables) up to a maximum amount of 100 000 SEK per year may also be included. The grant funding may not be used for salaries. It may however be

used to cover additional subsistence costs incurred by the Swedish project leader for the international project leaders (or their co-workers). Scholarships that are not intended as alternatives to salary or other forms of study financing for doctoral students may be included in these additional costs.

You may apply for a maximum of 400 000 SEK per year, including indirect costs. Indirect costs refer to costs incurred by the Swedish administrating organisation. Please note that the grant may not be used to cover indirect costs at international universities or HEIs.

Grant period

You may apply for a grant period of a minimum of one and a maximum of three years, starting from January 2018. The first payment will be made in January 2018 at the earliest.

How do I apply?

You apply electronically through Prisma 🖸, which is the application system used by the Swedish Research Council. You create an application in the Prisma system by filling in the text fields, retrieving information from your personal account, and attaching the required appendices.

In order for you to be able to apply, your organisation must have become an approved administrating organisation 🖸 and created an organisation account in Prisma.

Most of the required steps in Prisma are described in the User Manual🖸 and the FAQ answers🖸. Please refer to these documents when you write your application.

Please avoid stating your or anybody else's full personal identity number in the application except where specifically requested.

Creating a personal account in Prisma

Before applying, you must create a personal account in Prisma 🖸, where you will store your personal data and your CV. The information only has to be entered once, and may subsequently be supplemented or amended whenever necessary. Since foreign experts are involved in most of the Swedish Research Council calls, please enter descriptive text in English in your CV data. The account will also enable you to register your publications for future use. Please note that publications stored in your account cannot be transferred to the application form. The reason for this is that the publications function is still under development and has not yet been implemented in the Swedish Research Council's calls. The publications list must therefore be attached as a PDF file (see instructions under Publications below).

Please remember to create your personal account well in advance. The applications that you register in Prisma will be linked to your personal account.

All other participants involved in the preparation of the application must also create an individual Prisma account, and agree to their participation. Once that has been done, they will be able to link their account data to the application.

Text

Some text fields are formattable, which means that in those fields you can change the font and size and insert certain tables, formulas and symbols. If you have written the text in advance using Microsoft Word, you will also be able to copy-paste the text and keep the initial formatting. Pictures can however not be inserted into the text fields.

All text fields have limitations as to the number of characters and this will be illustrated by means of a character counter. If you use too many characters you will not be able to register the application.

Attached documents and appendices

You need to attach an appendix designed according to the instructions provided to some of the fields. The appendix may only consist of one file and you can only attach documents in a PDF format. All attachments are limited as to file size and number of pages. You will not be able to attach an appendix that exceeds the stated maximum file size.

Signing

Both you, as applicant, and the official representative of the administrating organisation must sign the application electronically in Prisma. More information can be found under the tab Registering the application below.

What must the application contain?

Please familiarise yourself with the application form in Prisma at the same time as you read through the instructions below.

Language

Foreign peer reviewers participate in the scientific assessment of the applications. To guarantee a well-functioning procedure and a level playing field in the review process, we therefore ask you to submit your application in English.

Application subsections

The application form contains the following tabs:

- Descriptive data
- Research description
- Budget and research resources
- Publications
- Administrating organisation
- Review panels
- Participants
- CV

Below you will find a description of the information required under each tab. Mandatory information is marked with an asterisk (*) in Prisma.

Descriptive data

Under this tab, please enter the project title in Swedish and English, the project period (number of years), collaboration country/countries, and select SCB classification codes and keywords. Applications within development research shall also be classified according to a number of policy markers, and you should therefore also state here the extent to which your research project focuses on the area of each policy marker. Please note that the classification does not impact on the assessment of your application, but is intended to facilitate better follow-up of the Swedish development funds that finance development research and are reported to the OECD Development Aid Committee (DAC). A description of the policy markers can be found via the link below.

OECD Development Aid Committee (DAC) policy markers

More information on how the Swedish Research Council contributes to transparency within development aid.

In this section, you should also provide an abstract and a popular science description (see instructions below).

Abstract

The research plan abstract should contain a brief description of:

- The research activities to be undertaken within the research collaboration.
- The project implementation: project organisation, time table and scientific methods to be used.
- The effect and added value of the planned research collaboration.

The abstract should include a brief outline of the aim and the implementation of the research activities. Please use wording that can also be understood by somebody with a different scientific background.

The outline may contain a maximum of 1 500 characters, including blank spaces (approximately half an A4 page in Times New Roman, size 12, single spacing).

Popular scientific description

Describe the collaboration and the project in a way that makes it possible to understand for a person not familiar with the subject. Describe the activities to be carried out, and why, and explain in what way the collaboration and the new knowledge might be important.

The popular scientific description is an important tool for us when we provide information about research financed by the Swedish Research Council. If your application is approved, we therefore reserve the right to use the description for information purposes.

Note: Unlike the rest of the application, the popular scientific description must be written in Swedish.

The description may contain a maximum of 4 500 characters, including blank spaces (approximately one A4 page in Times New Roman, size 12, single spacing).

Research description

Under this tab, please attach your research plan and describe any ethical considerations, the added value from the collaboration and the relevance to the focus.

Ethical considerations

Present the ethical issues raised by the research, and explain how they will be addressed in the research activities. Please also indicate whether the research includes animal experiments, experiments involving human subjects, or the handling of personal data. If the research does not raise any ethical issues, this should also be stated.

Research plan

In this section, please attach your research plan in a PDF format. Please note that the appendix may only contain one file, with a maximum size of 10 MB.

The research plan should consist of a brief but complete description of the research task. The research plan should be given a forward-looking focus and comprise a maximum of ten page-numbered A4 pages in Times New Roman, font size 12, single spacing, including references and any images. **Please note that any content in excess of the stated maximum number of pages will not be taken into account in the assessment of your application.** The following information must be included under separate headings in the research plan, listed in the given order:

- **Purpose and aims:** Present the overall purpose and specific objectives of the research collaboration.
- **Survey of the field:** Outline previous research, either conducted by yourself or by others, as well as earlier research results in the field. Provide key references.
- **Project description and mode of cooperation:** Summarise the collaboration project by describing the theories, methods, time table and implementation. The time table should include an overview of the collaboration and a time table for travel, joint seminars and workshops, joint publications, etc. A brief description of the project activities, such as workshops and seminars, should also be included.

Please also describe the project organisation, the gender balance and clarify the role to be played by the international collaboration partners. In this section, you may also include other researchers who are not listed as participants in the application form.

- **Security situation in collaboration country:** If you plan to conduct research activities or field work in countries or regions to which the Swedish Foreign Ministry advises against travelling (including working trips), please describe your plans regarding the research stay and work in the country in question in view of the security situation. Foreign Ministry travelling information (in Swedish only).
- **Significance:** Describe the project's significance to the research area.
- **Preliminary results:** Describe your own experiments and pilot studies in the research area. If there are no preliminary results, this should also be stated.

Provide information on the following points under a separate heading if relevant to your application:

- **Equipment:** Describe the basic equipment that you and the team will have at your disposal for the project.
- **Need for infrastructure:** Specify the need for international and national infrastructure within the project. Also specify the need for local infrastructure if such equipment depreciation costs are included in the application. Read more about research infrastructure supported by the Swedish Research Council.
- **Other applications or grants:** If you are applying or intend to apply for several research grants from the Swedish Research Council, you need to clarify how the projects relate to each other. This also applies if you have an ongoing grant from the Swedish Research Council with a grant period that wholly or partly overlaps the one now applied for. You should also justify why you are submitting several applications. Please also account for the relationship with any other applications or grants for the same project concept to/from other funding bodies (to/from you or another researcher).

Added value from the research collaboration (complementarity)

Please describe how the expertise and capacity of the participating researchers and HEIs cooperate to benefit the quality of the research. How will the collaboration generate mutual added value to the research of the applicants? In which way is the collaboration based on equal participation and how will it lead to mutual exchange of knowledge? In the event the gender balance among the project participants is unequal, please explain how this will not impact negatively on the quality of the research.

The maximum length is 4 500 characters including blank spaces (approximately one A4 page in Times New Roman, font size 12, single line spacing).

Relevance

Research network grants for Swedish Research Links shall be relevant to poverty reduction, as well as to equitable and sustainable development in low and lower-middle income countries.

Furthermore, the research grant must be relevant for the development of long-term research collaboration between Swedish researchers and researchers from low or lower-middle income countries (see details under the heading "Focus" above).

In the relevance description, please explain how the network grand will contribute to the development of new knowledge which aims to create improved living conditions for people living in poverty and repression. Specify how the network grant will establish a strong and long-term research collaboration. Describe how you as collaboration partners jointly decided on the research idea and planned activities within the collaboration. Include a plan for how you can obtain research funds for long-term research collaboration. If the project leaders have collaborated before, please describe your experiences of this and of what (added) value a Swedish Research Links grant would give to the collaborative research and its further development. For more information, please refer to the following documents:

Policy framework for Swedish development cooperation and humanitarian aid(available in Swedish only)🖻

Strategy for research cooperation and research in development cooperation 2015-2021🖻

The description may contain a maximum of 12 000 characters including blank spaces (approximately three A4 pages in Times New Roman, font size 12, single line spacing).

Budget and research resources

Under this tab, please list the costs of the collaboration project and any other project funding sources.

Costs

Describe the overall cost of the collaborative research project by specifying the items below. The budget must cover the costs of all partners. Quote rounded amounts in SEK.

1. Travel, accommodation and subsistence expenses.
2. Costs for the organisation of project-related workshops and seminars.
3. Joint publication costs.
4. Minor equipment and consumables costs (to a maximum of 100 000 SEK per year in total).
5. Other costs.

Total project cost

The application system will automatically add up the budget items that you enter in a table. The total amount requested shall also include indirect costs incurred by the Swedish project leader. You will have to add the indirect costs yourself to the table. Please also add any other additional project costs (for which you are not requesting funding in this application).

For questions as to what qualifies as a direct or indirect cost, please contact your administrating organisation.

Explanation of the proposed budget

Write a brief justification statement for each item in the proposed budget. The statement may contain a maximum of 4 000 characters including blank spaces (approximately one A4 page in Times New Roman, font size 12, single line spacing).

Other funding

List any other research funding for the project (whole or part) besides the funding requested in this application. Quote rounded amounts in SEK.

Publications

Under this tab, please attach your, the international project leader's/leaders' and any participating researchers' publications lists in a PDF format. Please note that the attachment may only contain one file, with a maximum size of 10 MB. If the attachment contains several files, you will therefore have to join them into a single file.

Each list shall include publications made in the last eight years, and the five publications on each researcher's list that are the most relevant to the project shall be marked with an asterisk (*). In each list, the researcher's name shall be indicated in bold, and also shown in the page header of each list. Sort the publications in each list under the following numbered headings in the given order:

1. **Peer-reviewed original articles**

2. **Peer-reviewed conference contributions** (the findings presented may not have been reported in other publications)
3. **Monographs**
4. **Research review articles**
5. **Books and book chapters**
6. **Popular science publications including books/presentations**

Note: Please only include articles (or equivalent) that have been published or accepted for publication at the time of application. The application cannot be supplemented with publications after the call has closed.

Administrating organisation

Under this tab, please list the administrating organisation and the project site. The administrating organisation is the organisation that administers and accounts for the funds of the project awarded under the terms and conditions laid down. The project site is the organisational unit where the project will be based. The administrating organisation and the project site generally correspond to the HEI and the department where the project leader will be employed.

An application can only be linked to an administrating organisation with an approved Prisma account. Unless your administrating organisation already has such an account, please ask it to apply for an organisation account with the Swedish Research Council.

Please contact your administrating organisation if your project site does not appear on the list. You have to provide the project site information to be able to finalise the registration of the application.

Review panels

Under this tab, please enter the review panel, or panels (in order of priority), that you wish to carry out the scientific assessment of your application. The final decision on the allocation of applications between review panels will be made by the Swedish Research Council. Please note that the applications are evaluated by the development research review panels.

Review panels

Participants

In this section, you may invite the international project leader(s) and any participating researchers and administrators to join the application. A participating researcher refers to a person who is involved in the project and whose scientific merits and competence will be crucial for the implementation of the proposed research activities. The international project leaders are, in addition to the above, co-responsible for the research collaboration along with you as the Swedish project leader. You may include a maximum of six participating researchers in this application. The maximum of six participating researchers must include a minimum of one and a maximum of three international project leaders; one for each collaboration country you have indicated under "Descriptive data". You distinguish them from other participating researchers by giving them the status of international project leader in the table provided in the application form. The Swedish project leader must give the international project leaders full editing rights. A participating administrator is a person who does not take part in the project itself but can help you register and edit information in the application.

You may invite participants who do not yet hold a Prisma account. Each one of them must however open a personal Prisma account to be able to contribute to your application.

All participants must accept the invitation and participating researchers must retrieve and enter their CV data in the application before you can finalise the application registration. Please make sure that you use the correct email addresses when you send invitations to participants, and that each address is linked to invited person's Prisma account.

CV

Under this tab, please retrieve and enter relevant CV data stored in your personal Prisma account. Any participating researchers have to enter their respective CV data in the application.

The following information (where available) must always be provided in each CV and limited to the number specified:

- **Education**: Graduate studies, specialist degree, as well as basic and advanced education.
- **Professional history**: Current employment (including whether it is a permanent position or not) and longer relevant positions you have held, postdoctoral visits (should also be included as a position/employment if applicable), research exchanges that are relevant for the research described and any longer interruption in the research that has affected your ability to qualify as a researcher.
- **Merits and awards**: Fellowship, supervised persons (postdocs and postgraduate students; indicate the total number for each category and indicate up to 10 persons that are most relevant), up to 10 of your most relevant awarded competitive grants, up to 10 of your most relevant awards and distinctions, as well as up to 20 potential other merits of relevance to the application.
- **Intellectual property:** For example patents and freely available computer programs that you have developed; please indicate up to 10 of your most relevant.

Note: In the event there are very serious obstacles to the international project leader(s) including his/her/their CV data via the personal Prisma account, please contact us for advice.

Registering the application

The Registering the application tab presents a list of any fields you will have to edit in order to register your application (for example, mandatory fields not yet filled in, text fields containing too many characters, deviations from the allowed project period or budget applied for, etc). The application will not be registered unless you click the Register button. Please use the preview function in order to double-check your application before submitting it!

Note: Please note that all invited participants must accept your invitation before you can register the application. Invitations that have not been accepted must be removed. Before registration, any participating researchers must also add CV data from their respective personal accounts in Prisma.

The registered application can then be viewed in your personal Prisma account, under Applications in the Applications and grants tab. If necessary, a registered application may be de-registered, edited and re-registered up to the call deadline. **You are responsible for ensuring that the application is complete, i.e. that the application form is filled in correctly, the required appendices are submitted, and the requested information is provided in accordance with the instructions. Please only submit specifically requested information. After the closing date, additions to the application will only be accepted in cases where we have asked for them.**

Signing the application

When you register the application, it will automatically be signed by you in your capacity as project leader. The application must also be signed by the official representative of the administrating organisation in order for it to be considered complete and be processed further in the review process. This representative is normally the head of the department where the research will be conducted, but that will depend on the organisational structure of your administrating organisation.

The signature of the applicant confirms that:

- The information contained in the application is correct and in line with the instructions from the Swedish Research Council.
- Any side-line occupation and/or commercial ties have been reported to the administrating organisation, and that no conflict with the principles of good research practice has been established.

- The necessary permits and approvals are in place at the start of the project, e.g. concerning the ethical review.

The signature *of* the administrating organisation confirms that:

- The organisation will accommodate the research and the equipment, and employ the applicant during the time period and to the extent presented in the application.
- The organisation approves the cost estimate presented in the application.
- The project will be conducted in accordance with Swedish law.

The parties must have discussed the above-mentioned points before the representative of the administrating organisation approves and signs the application.

Note: The official representative of the administrating organisation must have signed the application in Prisma no later than one week (seven calendar days) after the application deadline for it to be considered further in the review process.

What happens next?

When the call closes (14.00/2 p.m. on the final day for submission of applications), the registered application will automatically become final and given a registration number.

Your registered application will automatically be forwarded to the official representative of the administrating organisation, who must sign the application no later than one week (seven calendar days) after the application deadline. You will receive an auto-generated email when the application has been signed.

You will find information about the status of the application, the registration number and the application signature under the tab Applications and grants in your account.

Scientific evaluation

The scientific evaluation of the application will be done by active researchers. These peer reviewers evaluate each application (in competition with the other applications) on the basis of the assessment criteria established by the Swedish Research Council.

If an application does not comply with the instructions, this will be taken into account in the application review.

Review panels 🗗

How your application is evaluated 🗗

The Swedish Research Council's conflict of interest policy 🗗

The Swedish Research Council's gender equality strategy 🗗

Decisions

Shortly after the grant funding decisions have been taken, information on the grants awarded will be published on the Swedish Research Council's website. After that, a notification of decision and a final statement on your application can be found in your personal account under the tab Applications and grants. The final statement contains the application grading and, in some cases, written comments.

Please note the following information concerning grants awarded:

Counteracting corruption. The administrating organisation and the project leader shall cooperate to counteract corruption during the project activities. The Swedish Research Council requires the

administrating organisation to inform us immediately of any illegal or corrupt activities or other misuse of funds within the Research Network grant taking place within planned project activities.

ABS Declaration and due diligence. As from 12 October 2015, users of genetic resources (genetic material of actual or potential value) and traditional knowledge relating to genetic resources obtained after 12 October 2014 shall comply with the EU's ABS Regulation and make a "due diligence" declaration. This only applies to recipients of grant awards. Due diligence entails the user showing that the genetic resource and the knowledge used have been obtained according to the applicable legislation of the country in question and that any benefit from the genetic resource is allocated in a fair and reasonable way.

Exceptions apply to research into: the human genome, material covered by the International Treaty on Plant Genetic Resources for Food and Agriculture, material included in the WHO´s Pandemic Influenza Preparedness Framework and genetic material obtained from international waters.

For questions about the EU's ABS Regulation and the due diligence declaration, please contact the Swedish Environmental Protection Agency (information in Swedish).

Contact

Questions relating to the application content

For questions relating to the application content, please email or call any of the contact persons listed below.

Siri Bjarnar, email: siri.jorgensen.bjarnar@vr.se, telephone: +46 (0)8-546 44 239

Britta Radeloff, email: britta.radeloff@vr.se ; telephone: +46 (0)8-546 44 210

Anna Herou, email: anna.herou@vr.se; telephone: +46 (0)8-546 44 359

Technical questions

In the first instance, please consult the help menu in the Prisma system, where you will find instructions and FAQs as well as a detailed user manual, which describe most of the required steps in Prisma.

If you cannot find the answer to your technical question in the above-mentioned information material, please contact our technical support team. Please note that depending on the workload, it may take up to 1-2 working days before you get a reply.